

- *Simplify the administration of the public housing and housing choice voucher programs.*
- *Invest in our greatest resource; our employees, diversifying funding sources, maximizing funding leverage, technological innovations, improving data collection, efficient internal operations, active community outreach and collaboration, and setting high-performance standards for properties, programs, and employees.*
- *Create a financial incentive for families to increase their income by not penalizing them for increasing their household income.*
- *Create a safety net for families by adopting a hardship policy that enables families to maintain their housing regardless of the temporary financial or health challenges.*
- *Utilize the special purpose entities created to assist FMHA in raising funds and providing services to support a customer population that needs service-enriched affordable housing.*
- *Minimize increase in the average rent per program participant.*
- *Preserve and improve FMHA's existing portfolio by acquiring and developing housing, focused on meeting the needs of our most vulnerable citizens, and working closely with partners to identify locations where new affordable housing would provide the greatest benefits.*
- *Expand housing opportunities by leveraging a project-based voucher program.*

Thank you for supporting the efforts of the Fayetteville Metropolitan Housing Authority.

Best always,

*Tammy Laurence, MPA*

*Operations Compliance Officer*

*Fayetteville Metropolitan Housing Authority*

*tlaurence@fmhanc.org*

*910-483-3648, ext. 405*

*P.O. Box 2349*

*Fayetteville, NC 28301*